

Foster Care Values Ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider: Foster Care Values Ltd

Provider summary

The provider was registered on:	18/07/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	All staff have regular supervision sessions where their training needs are discussed planned and reviewed. We have access to an online portal that staff can access and also they are able to attend face to face training alongside fostering families. We source training from external providers and encourage self development and learning, provide access to journals and educational resources to support therapeutic training. Staff can request particular training to enhance their social work knowledge
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	<p>During this last financial year we have advertised for and recruited a senior supervising social worker and a supervising social worker. Mick Sams has retired as the company owner.</p> <p>We advertised the positions on the companies website and utilised recruitment agencies also. We also had two members of staff transfer to FCV from TACT when TACT purchased Foster Care values and this has proved to be very successful. We ensure staff feel supported by management and encouraging peer group support</p>

Regulated services delivered by this provider

Service name	Service type	Type of care
Foster Care Values Ltd	Fostering Service	None

Service: Foster Care Values Ltd

Service summary

Service Type	Fostering Service
Type of Care	None
Approval Date	18/07/2019
Maximum number of places	0
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Andy James ElvinFoster Care Values Ltd is registered to provide a Fostering Service in Wales.
How many children were supported by the service during the last financial year?	78
How many foster families were supported by the service during the last financial year?	39

Service management

Responsible Individual(s)	Andy Elvin
Manager(s)	Michael Sams

Service contact details

Service Telephone Number	01745354992
Service Contact Email Address	enquiries@fostercarevalues.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Engagement with people using the service

We use a range of methods for consulting with the people who use our service. We use both formal methods such as supervision, forums, carer reviews contributions to care plan reviews and also a range and unannounced visits to our carers and the children. The responsible individual arranges to visit most carers as part of the quality of care process and the fostering manager and other staff ensure they attend a range of events when carers and young people are present and take the opportunity to hear what they are saying and more importantly make any changes that people are suggesting would improve their would improve their experience of our service. We draw together all these views, any questionnaire's completed with carers, staff, LA social workers and this inform our quality of care and sets the priorities for service development and a directly the activities that the young people and the carers enjoy. We a ensure these conversations are adapted to be meaningful for our children.

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	8
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Social Worker	4	0
Other Staff	3	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Social Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	Not relevant to this staff group

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Supervisory Staff (not providing direct care)	All staff have completed	Not relevant to this staff group
Social Worker	All staff have completed	Not relevant to this staff group
Other Staff	All staff have completed	Not relevant to this staff group

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Social Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	Not relevant to this staff group	Not relevant to this staff group
Deputy Manager	Not relevant to this staff group	Not relevant to this staff group
Supervisory Staff (not providing direct care)	Not relevant to this staff group	Not relevant to this staff group
Social Worker	Not relevant to this staff group	Not relevant to this staff group
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Supervisory Staff (not providing direct care)	All staff have completed	Not relevant to this staff group
Social Worker	All staff have completed	Not relevant to this staff group
Other Staff	All staff have completed	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Supervisory Staff (not providing direct care)	1	0	0
Social Worker	4	0	0
Other Staff	3	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	0	0
Social Worker	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Social Worker	3	1
Other Staff	2	1

Staff qualifications

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Social Worker	4	0
Other Staff	1	0